
	AMC GRAM PASSENGER TRAVEL INFORMATION 8th Expeditionary Air Mobility Squadron Al Udeid Passenger Terminal, Qatar		
	https://www.amc.af.mil/AMC-Travel-Site/Terminals/CENTCOM-Terminals/8-EAMS-Terminal/		
Hours of Operation Passenger Service Counter		24 Hours/7 Days DSN: 455-5285	

Welcome to the Al Udeid Passenger Terminal, the Department of Defense's premier air passenger facility. We pride ourselves in providing superior customer service to all our patrons and visitors. Please supply feedback on our performance by using the comment cards located throughout the terminal, or by contacting a passenger service agent. On behalf of the 8th Expeditionary Air Mobility Squadron and Air Mobility Command (AMC), we wish you an enjoyable travel experience and look forward to assisting you in future travels.

Charles E. Weniger, Lt Col, USAF
Commander, 8th Expeditionary Air Mobility Squadron

<p style="text-align: center;">Remote Sign-Up Information</p> <p>Email: 8EAMSPAXSIGNUP@US.AF.MIL</p> <p style="text-align: center;">Include Following Information:</p> <p>Full First, Middle and Last Name Service Rank Birthdate DoD ID # CAC Expiration Destination</p>	<p style="text-align: center;">Quick Reference Telephone Numbers</p> <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td>TMO Passenger</td> <td>455-4428</td> <td>MSAB Pax</td> <td>457-6412</td> </tr> <tr> <td>Transit Lodging</td> <td>455-7665</td> <td>PSAB Pax</td> <td>460-1145</td> </tr> <tr> <td>Base Operator</td> <td>437-1110</td> <td>Ali Al Salem Pax</td> <td>442-6569</td> </tr> <tr> <td>Chaplain Services</td> <td>455-5620</td> <td></td> <td></td> </tr> <tr> <td>Security Forces BDOC</td> <td>455-7973</td> <td></td> <td></td> </tr> </table>	TMO Passenger	455-4428	MSAB Pax	457-6412	Transit Lodging	455-7665	PSAB Pax	460-1145	Base Operator	437-1110	Ali Al Salem Pax	442-6569	Chaplain Services	455-5620			Security Forces BDOC	455-7973		
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Out-processing Al Udeid, Air Base will be completed with PERSCO located in the CCIC/HNCC. They are located adjacent to the Passenger Terminal. All passengers should be travel ready before arriving at the Passenger Terminal.
 PERSCO Customer Service DSN: 455-5272

<p style="text-align: center;">Required Documentation</p> <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> <p style="text-align: center;">Military Personnel</p> <p>Valid Military ID Card Orders (CED, 1610, TDY)</p> </td> <td style="width: 50%; vertical-align: top;"> <p style="text-align: center;">DoD Civilians and Contractors</p> <p>Valid DoD Identification Card Passport with Necessary Visas Orders Letter of Authorization (Contractors)</p> </td> </tr> </table>	<p style="text-align: center;">Military Personnel</p> <p>Valid Military ID Card Orders (CED, 1610, TDY)</p>	<p style="text-align: center;">DoD Civilians and Contractors</p> <p>Valid DoD Identification Card Passport with Necessary Visas Orders Letter of Authorization (Contractors)</p>	<p style="text-align: center;">DFAC HOURS</p> <p style="text-align: center;">Falcon DFAC</p> <p style="text-align: center;">B 0500-0830 / L 1100-1400 / D 1700-2030/ Mid 2300-0200</p> <p style="text-align: center;">Hot Grab-n-Go</p> <p style="text-align: center;">B 0500-1100 / L 1100-1700 / D 1700-2300/ Mid 2300-0500</p> <p style="text-align: center;">Pearl DFAC</p> <p style="text-align: center;">B 0500-0900 / L 1100-1400 / D 1700-2030 / Mid 2300-0200</p> <p style="text-align: center;">"Quick Turn" Grab-n-Go Open 24 Hours</p>
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<p style="text-align: center;">Service Validator Numbers</p> <p>Air Force: 318- 436-1812 Marine: 480-2997 Army: 481-7542/6286 Navy: 437-5083 AFTRCC Email: 379elrs.lgrdxorgbox@auab.afcent.af.mil</p>			

SPACE AVAILABLE PASSENGERS

Space-A travelers on a Patriot Express flights will incur a charge of \$38.58 per passenger for Head Tax and Federal Inspection Fee.

****Only form of payment accepted is the Eagle Cash Card** IAW USCENCOM Passenger Travel Policy**

<p style="text-align: center;">Baggage Limitations</p> <p>Except as noted, passengers are authorized to check two pieces of baggage not to exceed 70 lbs each (140lbs total) and 62 linear inches. Single items exceeding 70 lbs and/or 62 linear inches will be counted as two pieces. Items EXCEEDING 100 lbs and/or 80 linear inches WILL NOT BE ACCEPTED. The ONLY exemption for things over 80 linear inches are garmet bags, golf clubs, surfboards, bicycles, and fishing equipment. Those items are limited at 70 lbs. Only one is allowed.</p>	<p>U/LN/ITARS passengers MUST have a copy of their orders and their Department of Defense Identification Card. Additional requirements may be necessary and are determined by destination. Passengers can check the Foreign Clearance Guide in order to see any additional requirements for their destination. Feel free to call our passenger service representatives at DSN: 455-5285 for clarification. Department of Defense Civilians/Contractors MUST have a copy of their Line of Accounting (LOA) for the passenger terminal to keep. Check-in times may differ due to number of passengers boarding the flight. Passengers should get information from their service validators/UTRs or call the terminal directly at 455-5285.</p>
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<p style="text-align: center;">Flight Length Times</p> <table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th></th> <th>C17</th> <th>C130</th> <th>Comm</th> </tr> </thead> <tbody> <tr> <td>Al Dhafra</td> <td>0:39</td> <td>0:51</td> <td>N/A</td> </tr> <tr> <td>Ali Al Salem</td> <td>1:15</td> <td>1:15</td> <td>N/A</td> </tr> <tr> <td>Prince Sultan Air Base (PSAB)</td> <td>0:50</td> <td>0:45</td> <td>N/A</td> </tr> <tr> <td>Muwaffaq Al Salti Air Base (MSAB)</td> <td>2:35</td> <td>3:05</td> <td>N/A</td> </tr> <tr> <td>Kuwait Intl.</td> <td>0:28</td> <td>1:19</td> <td>N/A</td> </tr> <tr> <td>Baltimore</td> <td>N/A</td> <td>N/A</td> <td>16:00</td> </tr> <tr> <td>Ramstein</td> <td>6:50</td> <td>N/A</td> <td>6:00</td> </tr> </tbody> </table>		C17	C130	Comm	Al Dhafra	0:39	0:51	N/A	Ali Al Salem	1:15	1:15	N/A	Prince Sultan Air Base (PSAB)	0:50	0:45	N/A	Muwaffaq Al Salti Air Base (MSAB)	2:35	3:05	N/A	Kuwait Intl.	0:28	1:19	N/A	Baltimore	N/A	N/A	16:00	Ramstein	6:50	N/A	6:00	<p style="text-align: center;">CHECKIN-TIMES</p> <p>MILITARY AIRCRAFT – Check in starts 6 hours prior to departure (Must be checked in NLT 3 hours prior to departure)</p> <p>ROTATORS/COMMERCIAL AIRLINES – U/LN/booked passengers start 24 to 6 hours prior to departure (Must be checked in NLT 6 hours prior to departure)</p> <p style="text-align: center;">**SPACE A/R ROLL CALL WILL BEGIN AT 4 HOURS PRIOR TO DEPARTURE**</p> <p style="text-align: center;">(To facilitate US/CENTCOM Customs Requirements)</p>
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